

Online Return Form

Name: _____

E-mail: _____

Order number: _____

Product Description	SKU Number	Size	Qty	Reason

Product Refund Codes:

- | | |
|-------------------|--------------------|
| A. TOO BIG | D. FAULTY |
| B. TOO SMALL | E. WRONG ITEM SENT |
| C. CHANGE OF MIND | F. OTHER: |

Returns Guide

Online purchases may be returned in-store or by posting the items to our distribution centre. To return by post, please see the following instructions:

1. Fill out the "Online Return Form"
2. Place the item(s), the Online Return Form, and your invoice into a Registered post satchel
3. Address the satchel as follows:

RE: Mirrou (Online Store Return)
298 Lambton Quay
Wellington 6011 New Zealand

Please note:

- * All returns will be subject to our Terms and Conditions which can be found here: [LINK](#)
- * Returns must be received within 30 days of the date of purchase
- * Any returns not in accordance to our Terms will be denied and posted back to the customer
- * Freight charges will be refunded in the event an item is faulty or was incorrectly sent to you. Please also enclose the receipt for the postal service used to return the items to us and retain your tracking number.